

1. SUMMARY

- 1.1** This report highlights performance across the Social Affairs Community Planning Partnership for FQ1 and FQ2 – 1st April to 30th September 2012.

2. RECOMMENDATIONS

- 2.1** The Management Committee note good and improving performance across community planning partners and acknowledge the reasons given for off track performance.

3. BACKGROUND

- 3.1** The Social Affairs Thematic Group worked together to produce a suite of performance measures for the new Community Plan / Single Outcome Agreement over the first few months of this year.
- 3.2** Agreed measures were then incorporated into a performance scorecard which is monitored within the Council's Performance Management system, Pyramid.
- 3.3** Agreement was made by community planning partners that these measures would be monitored on a quarterly basis by the group and as such regular scrutiny and monitoring of the performance scorecard is a standing item on the Social Affairs Thematic group agenda.

4. MAIN REPORT

- 4.1** Key Successes for the period include;

- 100% of care leavers with a pathway plan
- 385 enhanced telecare packages in place
- 242 visits to Council gyms per 1,000 of the population
- 792 people supported to be smoke free
- 560 alcohol screenings carried out

- 91% of children on CPR with no change of social worker
- Increase in the number of young people re-engaged with training / education
- Increase in the number of anti-social cases resolved
- 100% of homeless priority need determinations
- Increase in the number of speeding offences detected

4.2 Key areas for improvement identified;

- Although showing an increase over the period, failure to meet target for the number of people reporting improved mental health and wellbeing
- Drop in the number of participants in activities that improve literacy and numeracy (due to seasonal reduction of activity over summer holiday period)
- Reduction in detection rates for crimes of violence
- % of children on CPR with a current Risk Assessment (absence of key staff, verbal risk assessment update was provided to case conference instead of written)
- Reduction in the number of home safety visits carried out

5. CONCLUSION

- 5.1 Performance over the period shows a good mixture of 'on track' and improving outcomes. Where performance is 'off track', responsible managers have been contacted and actions to remedy this are being put in place.

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